ESSC INC.
Professional Industry Career Training

Employed Security Service Center, Inc.
959 E. Walnut St., Suite 112 Pasadena CA. 91106
(626) 765-9589 www.employedsecurity.org

SCHOOL PERFORMANCE FACT SHEET
CALENDAR YEARS 2016 & 2017

Customer Service 40 Hour

On-Time Completion Rates (Graduation Rates)

Calendar Year	Number of Students Who Began the Program[1]	Students Available for Graduation[2]	Number of On-Time Graduates[3]	On-Time Completion Rate[4]
2016	N/A	N/A	N/A	N/A
2017	0	0	0	0

[1] "Number of Students Who Began Program" is the number of students who began the program who are scheduled to complete the program within the reporting calendar year.

[2] "Students available for graduation" is the number of students who began program minus the number of "Students unavailable for graduation," which means those students who have died, been incarcerated, or called to active military duty.

[3] "Graduates" is the number of students who completed the program within 100% of the published program length.

[4] "Completion Rate" is a percentage of students who begin a program and successfully complete the entire program. This number is calculated by the number of Graduates divided by the Number of Students available for graduation.

Student's Initials:_____ Date:

Initial only after you have had sufficient time to read and understand the information.

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Job Placement Rates

"Because of the change in the Bureau's reporting regulations, which became effective on July 14, 2016 this institution was not required to collect the data for its 2016 and prior graduates."

Job Placement Rates

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2016	N/A	N/A	N/A	N/A	N/A
2017	0	0	0	0	0

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. https://www.bls.gov/soc/2010/soc434051.htm

Gainfully Employed Categories

Part-Time vs. Full-Time Employment

Calendar Year	Graduate Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	0	0	0

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2016	N/A	N/A	N/A
2017	0	0	0

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2016	N/A	N/A
2017	0	0

Institutional Employment

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer Who Shares Ownership with the Institution.	Total Graduates Employed in the Field
2016	N/A	N/A
2017	0	0

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License Examination Passage Rates

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number Who Passed First Available Exam	Number Who Failed First Available Exam	Passage Rate
2016	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

License Examination does NOT apply to this program. Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect date from 0 graduates.

Student's Initials:_____ Date:

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Salary and Wage Information

"Because of the change in the Bureau's reporting regulations, which became effective on July 14, 2016 this institution was not required to collect the data for its 2015 and prior graduates."

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Salary and Wage Information

Annual salary and wages reported for graduates employed in the field.

Calendar Year	Graduates Available for Employment	Graduates Employed in Field	$20,001 - $25,000	$35,001 - $40,000	$40,001 - $45,000	$45,001 - $50,000	No Salary Information Reported
2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	0	0	0	0	0	0	0

A list of sources used to substantiate salary disclosures is available from the school. Prospective students may refer to the STATE OF CALIFORNIA WAGE DATA as well as to the salary research website for the United States known as Bureau of Labor and Statistics. https://www.bls.gov/oes/current/oes434051.htm

Student's Initials:_____ Date:

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Cost of Educational Program

Total charges for the program for students completing on-time in 2017: $600.00. Additional charges may be incurred if the program is not completed on-time.

Student's Initials:_____ Date:

Initial only after you have had sufficient time to read and understand the information.

Federal Student Loan Debt

Students at Employed Security Service Center Inc. are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal student aid programs.

Student's Initials:_____ Date:

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This fact sheet is filed with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, www.bppe.ca.gov, toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

_____
Student Name - Print

_____ _____
Student Signature Date

_____ _____
School Official Date

*This program is new. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data. This program was approved by the Bureau on 05/12/2016. As of 05/12/2018, two full years of data for this program will be available.

Definitions

- "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.

- "Students Available for Graduation" is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.

- "Number of On-time Graduates" is the number of students who completed the program within 100% of the published program length within the reporting calendar year.

- "On-time Completion Rate" is the number of on-time graduates divided by the number of students available for graduation.

- "150% Graduates" is the number of students who completed the program within 150% of the program length (includes on-time graduates).

- "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.

- "Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.

- "Graduates Unavailable for Employment" means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.

- "Graduates Employed in the Field" means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months' period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.

- "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.

- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.

- "First Available Exam Date" is the date for the first available exam after a student completed a program.

- "Passage Rate" is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.

- "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.

- "Salary" is as reported by graduate or graduate's employer.

- "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

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STUDENT'S RIGHT TO CANCEL

CANCELATION, WITHDRAWAL & REFUND POLICY

The student has the right to cancel and obtain a refund of charges paid through attendance at the first class or the seventh day after enrollment, whichever is later. Any student wishing to cancel or withdraw from class should deliver or send by United States postal delivery a written notice of cancellation or withdrawal to the Center's Administrative Office, ESSC, Inc., 959 E. Walnut St., #112, Pasadena, CA 91106; or cancelation or withdrawal may be demonstrated by the student's conduct, including, but not necessarily limited to, a student's lack of attendance.

The student has the right to cancel the enrollment agreement and obtain a refund of charges paid by the student through attendance at the first-class session, or the seventh day after the enrollment agreement is signed, whichever is later. The institution shall refund 100 percent of the amount paid for institutional charges, less a reasonable deposit or application fee not to exceed two hundred fifty dollars ($250).

The Center shall issue a refund for unearned institutional charges if the student cancels an enrollment agreement or withdraws during a period of attendance. The refund policy for students who have completed 60 percent or less of the period of attendance shall be a pro rata refund. The institution shall pay or credit refunds within 45 days of a student's written notification of cancellation or withdrawal.

The student shall have the right to cancel the agreement and receive a full refund of student paid fees before the first lesson and materials are received and/or outside licensing or testing fees are paid on the student's behalf. Cancellation is effective on the date written notice of cancellation is delivered or received. The Center will make the refund as per the calculation consistent with the California Code of Regulations. If the institution delivered the first lesson and materials before an effective cancellation notice was received, the institution shall make a refund within 45 days after the student's return of the materials.